

Jodocus GmbH Privacy Policy



Jodocus is a pro-privacy company. We aim to store as little personal data as possible and will not give away your personal information. That being said, there is still some data we need to collect in order to provide our services. Here's the what, why and how.

1. Introduction

Jodocus provides hosted services ("Cloud Apps") for Atlassian Cloud Products. The Apps are delivered through the Atlassian Connect App framework ("Atlassian Connect"). Cloud Apps can be identified by the "Cloud" category in the corresponding Atlassian Marketplace listing. The Privacy Statement will provide you with an overview of the collection and processing of your data for these Cloud Apps.

In the following all data created by an Atlassian Cloud or Server Product end user and stored within the Atlassian Product are defined as "Customer Data"..

2. Data collected from our Apps

Our Cloud Apps track user behavior to allow better product decisions based on these insights. This includes for example usage of service features such as how often certain features are used and how they are used. This data is anonymized. Therefore, we cannot identify the end user this data relates to. It is exclusively used in order to improve our service.

We also store client information received by Atlassian. This information is required to provide the service and includes a client id and certain cryptographic data to ensure a secure connection such as key, shared secret but no personal data.

Our Apps do not collect or store any personal information

3. Data Collected on our Website

On our website, we use Google Analytics to gather anonymized statistics on who uses our website and how. This includes the use of cookies and other means to transfer some information to Google servers. See the Google Analytics Terms of Service.

If you enter anything into a form on our website, we will use that information only for the indicated purpose – i.e. if you enter your information into a contact form, we will use that information to contact you. We will not give that information away to third parties unless specifically stated on the form itself.



4. Data Collected from the Marketplace

By purchasing our Apps or starting a trial, whether through resellers or directly, Atlassian (via the Marketplace) supplies us with your name, contact information (i.e. email, address phone number, etc) as well as other data you provide us or the reseller with.

We use this data to contact you during your trial phase and during the time you keep using our App.

5. Data Collected through our Issue Tracker

When you open a ticket in our Service Desk (ex. a bug report, a feature request or just general feedback), we store the information you enter. We use that information to analyze the issue, contact you with a response, and resolve the issue.